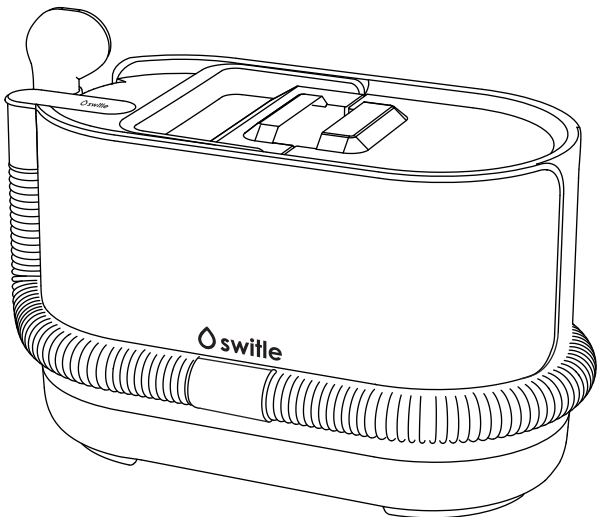




Switle BODY Smart Portable Bathing Device SWB-1000CN

User Manual (Includes Warranty Card)

Make sure to read the instructions thoroughly prior to use



Pre-Use Precautions	... 1
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Thank you for purchasing the Switle BODY Smart Portable Bathing Device. Please read this manual carefully before use.

SwitleBODY Smart Portable Bathing Device

Just one bathing assistant is sufficient to offer those who are bedridden a shower-like bathing experience. What's more, the bed linens will remain completely dry throughout the process. This bathing solution is not only safe but also highly convenient and straightforward. It allows the person being bathed to fully enjoy the process and maintain a cheerful mood. When paired with our specially formulated bathing liquid, it leaves the body feeling fresh, clean, and gives the exact sensation of having taken a regular bath.

- Awarded *"World's First Portable Bed Bathing Device"* by Stella Associa (Japan) **on October 30, 2023.**
- Received the **Good Design Award (GDA)** in Japan on **November 5, 2024.**

Key Features

1. Leak-Proof Wet Bathing Mode:

Simultaneous spraying and suction prevents bed linen from getting wet.

2. Hot Water/Dedicated Cleanser System:

- Water temperature adjustable from **100°F to 113°F**.
- Cleans entire body with **33oz water** and **0.3–1oz of dedicated cleanser**.※1

3. Integrated Tank Design:

Lightweight (12 lbs) with unified water, cleanser, and wastewater tanks.※2

※1 The water consumption will vary depending on different body types. And it is unable to clean the delicate and private parts such as the spaces between fingers and the perineum.

※2 Excluding the weight of clean water, bath liquid and the foul water after bathing.

Pre-Use Precautions

Intended Use:

- For bathing assistance only. Prohibited for non-bathing purposes.
- Do not use silicone head on ears, eyes, nose, or mouth.
- Avoid use on skin with wounds, swelling, or infections.
- Consult a physician before use on patients with severe symptoms.



Hygiene Warning:

No built-in disinfection function. Regular maintenance required to prevent infections.



Manufacturer not liable for bacterial transmission.

Safety Instructions

Please carefully read the [Safety Precautions] before using the device and use it correctly. The precautions shown here are intended to prevent potential hazards and damages to the users and other people. The degree of hazards and damages that may occur when the usage method is different from the content of the markings is classified and explained according to the following markings.

 Warning	Wrong operation may lead to serious injury.	 Notice	Wrong operation may cause minor injuries to the user or result in property losses.
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■ The following picture shows the types of symbol contents and provides explanations for them.

	⊘ The symbol represents the content of "prohibition".		● The symbol represents the content that must be implemented.
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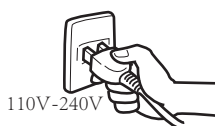
Please keep it in a visible place for the user.

Warnings

Electrical Safety:



- Use 110V-240V AC dedicated socket.



When using electrical appliances, make sure your hands are dry. Wet hands can cause electric shock, so always dry them thoroughly before touching any plugs or switches.

- Keep the device stable to prevent tipping.
- Clean brush heads between users. Avoid pulling/twisting the hose forcefully.

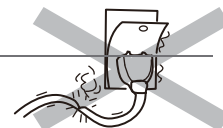


- Unplug during maintenance.

When the device is not going to be used for an extended period of time, please make sure to Insulation aging can lead to electric shock, electric leakage and fire.



Do not use it when the power cord or power plug is damaged, or when the plug fits loosely in the socket.



Do not damage or rework the electric wire, and do not apply an excessive electrical load.

Usage Warnings:



- Do not spray insecticides, hair products, or flammable materials near the device.
- Otherwise, it may lead to a fire.**



- No water - splashing cleaning on product body.
- Otherwise, it may cause equipment failure.**
- Regarding maintenance, please refer to Page 10.*



When the storage area's ambient temperature is below 32°F and the device is unused long - term, drain all liquid from the dedicated bath liquid tank, and water from the clean water tank, sewage tank and hoses. This stops water freezing and equipment issues like in hoses and tanks.



Warnings



Always test water temperature manually before use.

Before using heating for assisted bathing, check water temperature. For usage details, see P8



Clean and maintain device after use. See maintenance on P10.

Otherwise, it will lead to the growth of mold and bacteria, causing unpleasant odors.



NO.

Do not disassemble, repair or modify it without authorization.

Otherwise, it may lead to fire, electric shock or injury. It is dangerous to have it repaired by non-professionals.

For maintenance issues, please refer to P13.



Cease operation immediately if abnormal noises, odors, or overheating occur.

Otherwise, it may lead to smoking, fire or electric shock.

- It won't run even if you press the switch.
- Abnormal noise or smell on startup.
- Abnormal heating of power plug or cord during power - on.
- The device shuts down automatically while running.
- other malfunctions

Unplug power immediately, Consult provider/-sales/after - sales (P13)



Notice



Please use the special bath solution for this product. Using non-special bath solution will lead to the malfunction of the device.



When multiple people use the same brush head, please clean it with medical disinfectant or the like before use.



Place product on a flat, stable surface during use.

If used on an unstable surface, it may fall or tip, damaging the device and causing leaks.



Do not use the device with the bathing head removed. it will cause water to splash around.



Do not collide with other objects or drop it from a avoid strong impacts.



It is prohibited to pull or twist the hose forcefully while using the device, It will lead to the malfunction.



Do not place objects on the product or ride on the product, as it may cause injury or product malfunction.



If foreign objects are inhaled, stop operation at once and remove them.



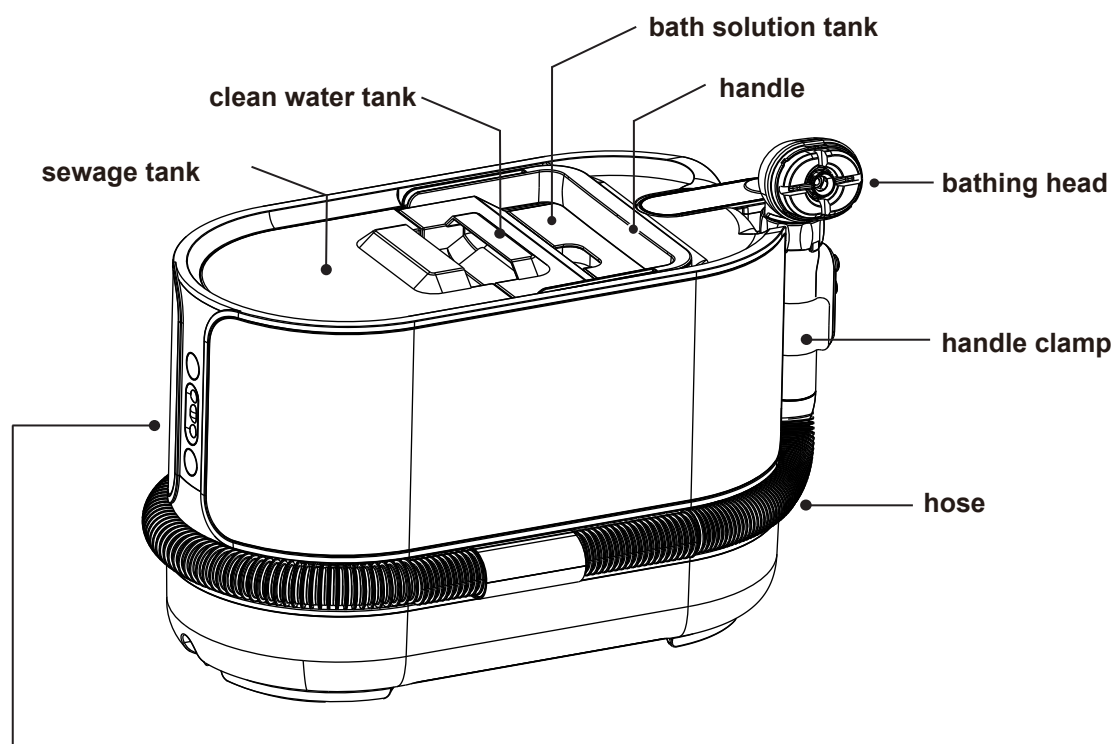
Unplug the product from the power socket if not used for a long time.



Do not use it for vacuuming.

Production instruction

☒ Main Unit



☒ Operation Screen

Monitor

(temperature and error code)

Power switch

Heating mode

(temperature adjustment)

Suction mode

※For details, please refer to P5

☒ Bath Head&Handle

Head assembly

Sponge/Silicone head

Magnetic suction holder

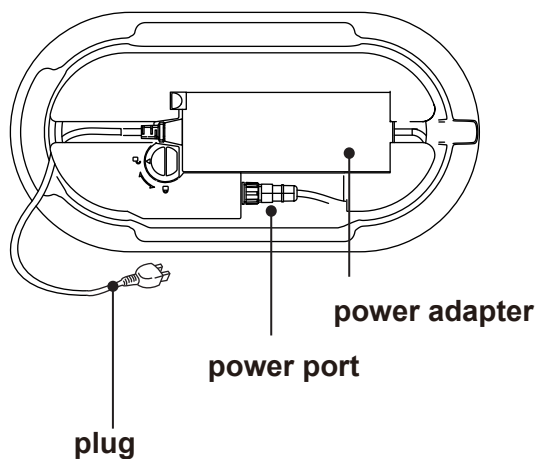
Water spray/Absorption button

Bath solution button

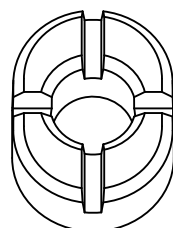
Handle

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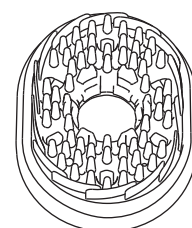
☒ The Bottom of the Device



Apart for the sponge head used for body bathing
There is also a silicone head specifically designed
for the hair.



sponge head for body






silicone head for hair



As the product is continuously upgraded and optimized, if there's any discrepancy between the pictures and the actual item, the actual item shall prevail.


Operation Guide

☒ Operation Screen

 Power on/off	Press the power button to start/stop.
+ Temperature Control(Raise)	Switch between ambient mode (normal temperature) and heating mode (heating). Adjust temperature in 33°F increments (100°F–113°F).
 Heating on/off	Press the heating button to start/stop. Normal temperature mode when it is powered on; When the heating mode is turned on, the default setting is 107 °F.
— Temperature Control(decrease)	Switch between ambient mode (normal temperature) and heating mode (heating temperature). Adjust temperature in 33°F increments (100°F–113°F).
 Suction mode	Press the suction button to start/stop. ※When the bath solution button on the handle is pressed, suction mode will be paused.

☒ Bathing Steps:

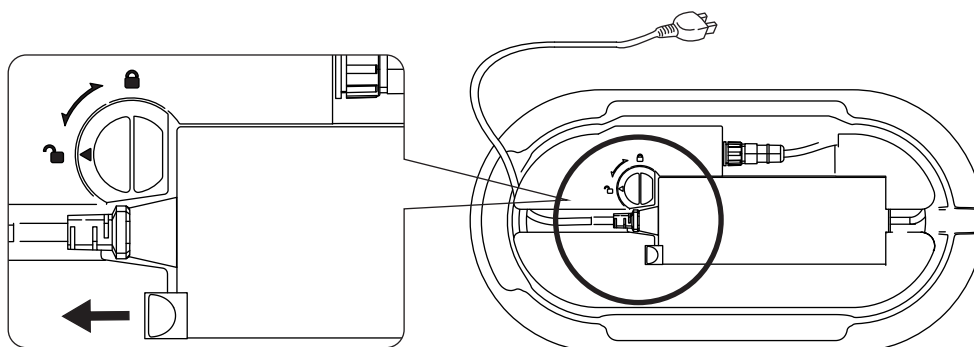
 Spray button	Attach the sponge head for body washing or silicone head for hair care. Press the spray button to activate water flow (+ suction after 2 seconds).
 Bath solution button	Apply cleanser via the mist button (press-and-hold). (It is recommended to spray the bath liquid by tapping the button.)

 **NOTICE** Please always test water temperature manually before use.
The operating temperature of the water may be affected by the indoor environment.

Product Installation

Main Unit & Adapter:

1. Take out the adapter from the bottom of the main unit.
2. Remove the adapter by sliding switches ① and ②. Reinsert in reverse order.

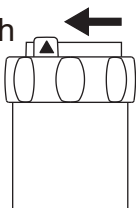


※ : When the adapter temperature reaches 167°F or higher, please unplug the adapter during prolonged use to prevent overheating.

Product Installation

Bathing Head Assembly:

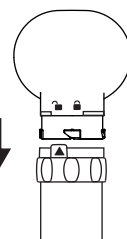
1. Securely attach/detach the brush head by rotating the ring clockwise/counterclockwise.



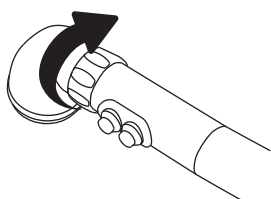
2. Align the unlock pattern on the bathing head (with the corresponding position).

Align the mark with the arrow.

Insert the bathing head into the handle.

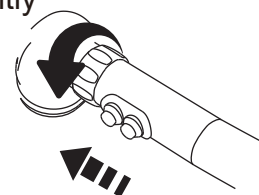


3. Rotate the rotating ring counterclockwise. And double check that it is completely fixed.



【Taking out the brush head】

Rotate the rotating ring clockwise to the position of the unlock mark take out the bathing head slightly

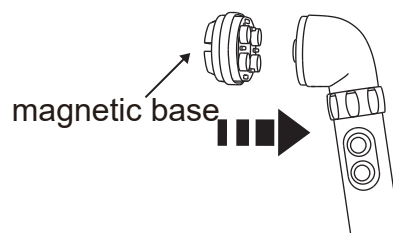


Sponge Head & Silicone Head Assembly

Sponge head is for body cleaning,

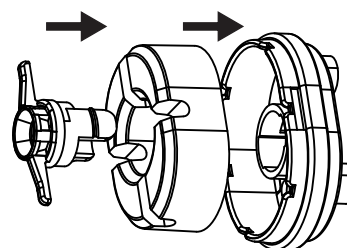
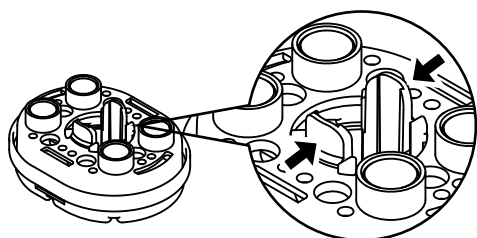
Silicone Head is for hair care.

Please check that the base of the magnetically-attached brush head is firmly fixed before use.



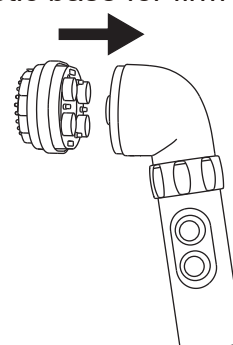
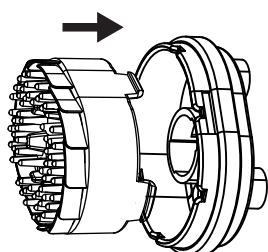
Sponge head assembly

1. Remove the sponge fixing piece from the back of the brush head base.
2. Install the sponge on the base of the brush head and then install the sponge fixing piece.



Silicone Head Assembly

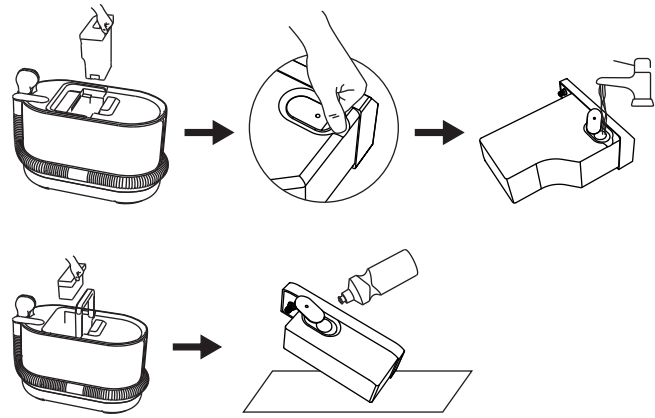
3. Press the brush head into the fixing groove directly. No need to use the sponge fixing piece.
4. Use the magnetic base for firm attachment.



Product Installation

Tank Preparation:

1. Fill the water tank (1.8L) and cleanser tank (10oz) via labeled openings.
2. Use only dedicated body wash to avoid damage.






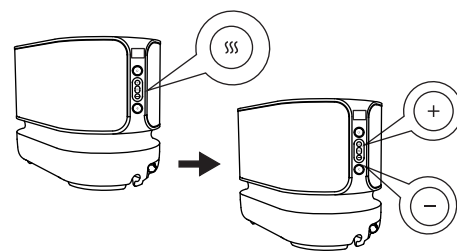
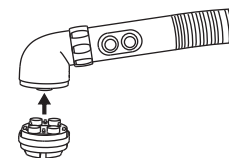
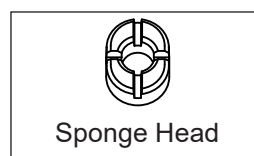
Pre-Use Preparations :

1. Confirm that the brush head is installed on the handle correctly.
2. Confirm that the device is connected to the power source.
3. Confirm that the bathing head has been correctly connected to the handle
4. Confirm that the Sponge/Silicone head is installed correctly.
5. Clean Sponge/Silicone head before reuse.
6. Clean wastewater tank before reuse.

Operation Guide

Body Cleaning

1. Install Sponge Head.
2. Press the power button and adjust temperature.
3.  Press this button to switch the device between normal temperature and heating modes.
4.   Press the "+" or "-" button to adjust the temperature.
5. Manually test the temperature.

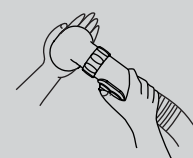


※ The device is in the normal temperature mode when it is powered on.

※ After adjusting the temperature, the monitor's temperature display will flash until the target temperature is reached.

Alarm

Once start heating mode, please manually test the temperature.

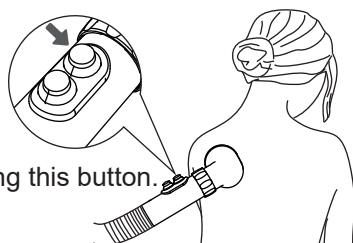


6. When using the device for in - bed bathing, place a waterproof pad around the bather.
7. Align the brush head tightly against the skin. Press the **[Spray]** button to activate water flow (suction starts automatically after 2 seconds).

-Usage Method

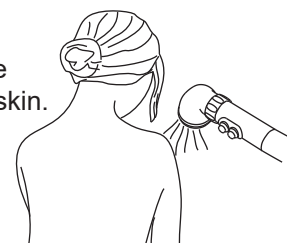
Align the brush head tightly against the skin

Keep pressing this button.

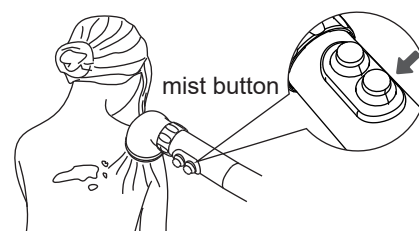


-Wrong Usages

Water leakage may occur if the brush head fails to cling to the skin.

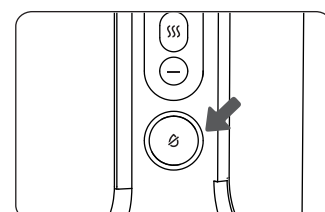


8. Apply cleanser via the mist button (press-and-hold).



When the clean water tank is empty, the monitor shows "Refill Clean Water", when the Shower Gel tank is empty, it shows "Refill Shower Gel". Refill accordingly when the messages appear.

9. Rinse thoroughly and use single-suction mode to remove residual moisture (if necessary).



Operation Guide

10. Empty the wastewater tank immediately to prevent overflow.

If wastewater is not cleaned in time, the accumulated water may flow into the equipment and cause failure.

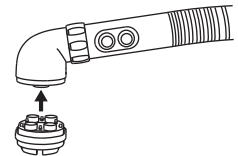
Warnings

1. Wipe back and forth with the brush head against the skin. Leaving the skin may cause water leakage.
2. It is recommended to use a towel or other similar items to manually wipe areas like finger gaps, armpits, and groin, to avoid direct spraying.
3. After rinsing, squeeze excess water from the damp sponge before reuse to prevent skin irritation.
4. Immediately empty the wastewater tank after use to prevent overflow, when excess wastewater >67 oz may damage the device.
5. Before and after utilization, kindly hang the handle on the bracket to avoid residual water leakage from the hose.

Hair Washing (Not Recommended for Long Hair)

1. Attach the Silicone Head

Align the silicone head with the handle's marking and press to secure (no additional fixation required).

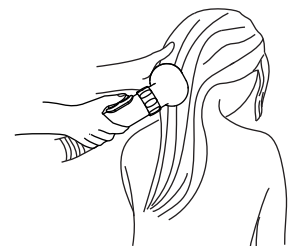


2. Washing Steps

Brush Direction: Use downward strokes from scalp to neck to prevent tangling.

Apply Body Wash: Press the **【Body Wash】** button intermittently to mist shampoo onto hair.

Rinse Thoroughly: Repeat spraying and brushing until shampoo is fully removed.



Maintenance & Care

1. Daily Cleaning

Wipe the exterior with a damp cloth (avoid submerging the unit).

Clean hoses weekly with diluted hypochlorous acid solution.

2. Hose Maintenance

Soak the shower head in a container with 33 oz low-concentration hypochlorous acid.

Run single-suction mode to flush the acid into the wastewater tank, then rinse with clean water.

3. Brush/Silicone Head Care

Wash with disinfectant soap, rinse, and dry in a UV sanitizer (<158°F).

Soak hardened sponges in warm water before use to restore softness.

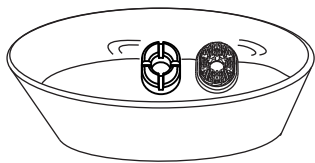
4. Storage Precautions

Empty all tanks and unplug the device if not used for extended periods.

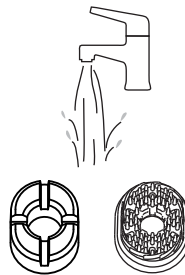
Store in a cool, dry place to prevent mold or bacterial growth.



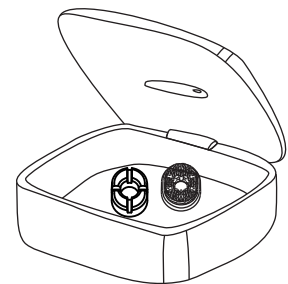
NOTE Do not immerse the handle part in water, as it may cause the equipment to malfunction.



Soak in hypochlorous acid water



Rinse with clean water

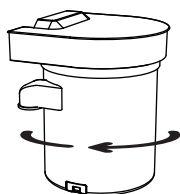


Dry

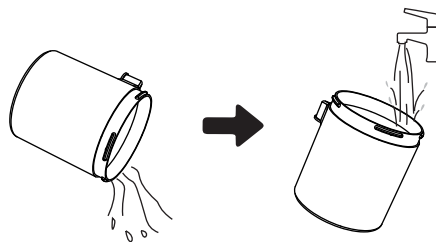
Maintenance & Troubleshooting

☒ Maintenance of the sewage tank

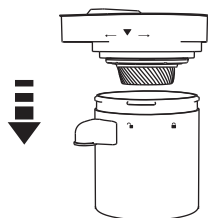
1. Turn the lid of the sewage tank clockwise to open it.



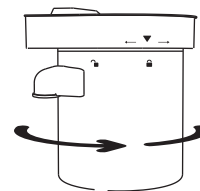
2. Pour out the sewage and rinse it thoroughly with clean water.



3. Put on the lid after it is completely dry. Please pay attention that the position of the arrow on the lid needs to be aligned with the unlock button.



4. Rotate the lid counterclockwise until the arrow aligns with the lock icon.



⚠ NOTE Prioritize safety and hygiene during operation. Follow instructions strictly to avoid equipment damage or health risks.

Fault Troubleshooting


Error Codes:

Display Message	Cause	Solution
When there is an adequate supply of clean water and body wash solution, but it still shows "Replenish clean water" and "Replenish body wash"	The clean water tank/body wash tank is not installed in the correct position, or it has not been pressed until it fits completely.	Please install mentioned tanks in the correct position.
	Blocked by foreign objects	Please remove the foreign objects from the water inlet. If there are further issues, please consult our after-sales service.
E0	Hose disconnected	Reconnect hoses
E1	Overheated motor	Power off and cool down
E2	Water too hot	Use room-temperature water, and then power off and restart.

Fault Troubleshooting

Before contacting the after-sales service, please carry out the following inspections.

If there are still abnormalities, in order to prevent further damage to the device, please stop using it and contact the channel partner, salesperson, or after-sales customer service.

 **RISK** Do not disassemble, repair or modify it by yourself.

Common Issues

No water flow: Check water levels, clear blockages, or disable single-suction mode.

Leakage: Ensure tight connections and secure tank lids.

Odor: Clean wastewater tank and hoses promptly.

Product Specifications

Specification	Details
Style NO.	SWB-1000CN
Dimensions	18.8 in × 9 in × 11.4 in
Weight	12 lbs (Before filling it with water)
Length of Hose	4 ft
Length of power wire	7.2 ft
Tank Capacity	Clean Water: 60 oz , Wastewater 67.6 oz, Wash solution 10 oz
Operating Modes	Ambient/Heating/Single-Suction
Temperature Range	89°F~113°F

Warranty & After-Sales Service

Warranty Card Instructions

This user manual comes with a warranty card.

- Fill in purchase date, channel, and customer info when you buy the product.
- Keep the card for free repairs within 1 year (excludes misuse).

After-Sales Service

In case of a malfunction, please first conduct an inspection according to the previous troubleshooting steps.

Overage: 1-year warranty (excludes damage from misuse).

Repairs: Free for qualified defects, fees apply for user-caused damage.

Contact: Call (909) 480-0307 (Mon-Fri, 9 AM – 5PM PT) or email support.

After-sales service customer service

Contact info:

Call: (909) 480-0307 (Monday - Friday from 9AM – 5PM PT)

E-mail: info@keywaymedical.com

Warranty Card

Description	Switle BODY Smart Temperature-Controlled Portable Bathing Device		
Style NO.	SWB-1000CN	Coverage	1-year warranty

Below information is filled in by the purchaser

- Purchase date:
- Name:
- Address:
- Phone:
- Purchase channel:

Terms:

- Invalid if incomplete.
- Valid only in The USA.
- Others